

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR THE TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless**CERTIFICATED COMPANY INFORMATION**

National Access Long Distance, Inc

Company Name

FEIN/SSN:

678-436-5590

Dba/fka

4330 South Lee Street, Building 800B

Telephone #:

Mailing Address:

Buford

GA

30518-3072

City, State, Zip Code

2000 Town Center, Suite 1900

Business Location

Southfield

MI

48075-1152

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: Incorp Services, Inc

Mailing Address: 317 Ruth Vista Road

Lexington

SC

29073-8628

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following area

- A. **General Manager** (Include Address if Different than above)
 Belinda Tibbitts
 888-627-9399 / 888-627-1921 /
 Telephone Number / Facsimile Number / E-mail Address
 Suzanne Stebbins
- B. **Customer Relations/Complaints Representative** (Include Address if Different than above)
 888-627-9399 / 888-627-1921 / info@na-ld.com
 Telephone Number / Facsimile Number / E-mail Address
 Suzanne Stebbins
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
 888-627-9399 / 888-627-1921 / info@na-ld.com
 Telephone Number / Facsimile Number / E-mail Address
 888-627-9399
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)
 888-627-9399 / 888-627-1921 / info@na-ld.com
 Telephone Number / Facsimile Number / E-mail Address
- E. **Test and Repair** (Include Address if different than above)
 888-627-9399 / 888-627-1921 / info@na-ld.com
 Telephone Number / Facsimile Number / E-mail Address
- F. **Emergencies** (During Non-Office Hours)
 888-627-9399 / 888-627-1921 / info@na-ld.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.	Regulatory Officer (Included Address if Different Address if different than above)			
	(Mailing Address)			
	/	/		
	Telephone Number	/ Facsimile Number	/ E-mail Address	
	Kim	Tran	Account Manager	
H.	Annual Report Mailings (Name and Title)			
	4330 South Lee Street, Building 800B		Buford	GA 30518-3072
	(Mailing Address)			
	678-436-5590	/ -	/ ktran@rtcteam.net	
	Telephone Number	/ Facsimile Number	/ E-mail Address	
	Kim	Tran		
I.	Dual Party Mailing (Name & Title)			
	4330 South Lee Street, Building 800B		Buford	GA 30518-3072
	(Mailing Address)			
	/ -	/		
	Telephone Number	/ Facsimile Number	/ E-mail Address	
J.	Interim LEC Fund Mailing (Name)			
	4330 South Lee Street, Building 800B		Buford	GA Buford
	(Mailing Address)			
	678-436-5590	/ -	/ ktran@rtcteam.net	
	Telephone Number	/ Facsimile Number	/ E-mail Address	
	Kim	Tran		
K.	Universal Service Fund Mailings (Name)			
	4330 South Lee Street, Building 800B		Buford	GA 30518-3072
	(Mailing Address)			
	678-436-5590	/ -	/ ktran@rtcteam.net	
	Telephone Number	/ Facsimile Number	/ E-mail Address	
	Kim	Tran		
L.	Gross Receipts Mailings (Name)			
	4330 South Lee Street, Building 800B		Buford	GA 30518-3072
	(Mailing Address)			
	678-436-5590	/ -	/ ktran@rtcteam.net	
	Telephone Number	/ Facsimile Number	/ E-mail Address	
M.	Lifeline Mailings (Name & Title)			
	4330 South Lee Street, Building 800B		Buford	GA 30518-3072
	(Mailing Address)			
	678-436-5590	/ -	/ ktran@rtcteam.net	
	Telephone Number	/ Facsimile Number	/ E-mail Address	

Kim Tran

This form was completed by
Account Manager

Signature
/ 1/13/2021

Title

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street
Columbia, South Carolina 29201